FREQUENTLY ASKED QUESTIONS

*What happens to my equipment when it is dropped off?
-ISR will transport the electronics in a secured container back to its warehouse in Dearborn. From there the equipment will be demanufactured into its original commodity. It will then be sent to a certified R2 downstream vendor to be smelted

*What happens with the information that is stored on my hard drive?
-All hard drives will be removed and shredded destroying all information.

*What certifications does Information Systems Resources have?
-ISR is R2(responsible recycler) and ISO 14001 certified. These are the highest certifications in the industry.

*Will the items that I am dropping off be reused?
-No, all of the items will be demanufactured into its original commodity and recycled.

*Will I be able to receive a tax deduction for my items?
-Items that are picked up by ISR are not tax-deductable.

*Who can I contact for additional Information?
-Jeff Drolshagen, Sales Manager of the Recycling Division.
jdrolshagen@is-resources.com 313-274-6400x17

Examples of Accepted Items:

-Computers
-Laptops
-LCD Monitors
-CRT Monitors
-Mice
-Keyboards
-Cell phones
-Scanners/Cameras
-Speakers
-Workstations
-Printers/Fax Machines
-VCR/DVD Players
-Wires
-Cable/Satellite Equipment
-Small kitchen Appliances

Unaccepted Items:

-Television's of any size
-Fridge's of any size
-Large Appliances